



Customer Satisfaction Recognition

ShoreTel, Inc. is pleased to honor the accomplishment of

Access Telcom

With this award given July 22, 2010


For exceptional demonstration of the ShoreTel value of World-Class Customer Satisfaction by achieving a CSAT Index of at least 95 with 5 or more surveys for the 2010

Fiscal Year.

ShoreTel is proud to congratulate this Partner for attaining a CSAT index of 100.0 with 5 surveys.

Well Done!




John W. Combs
Chairman, President & CEO